



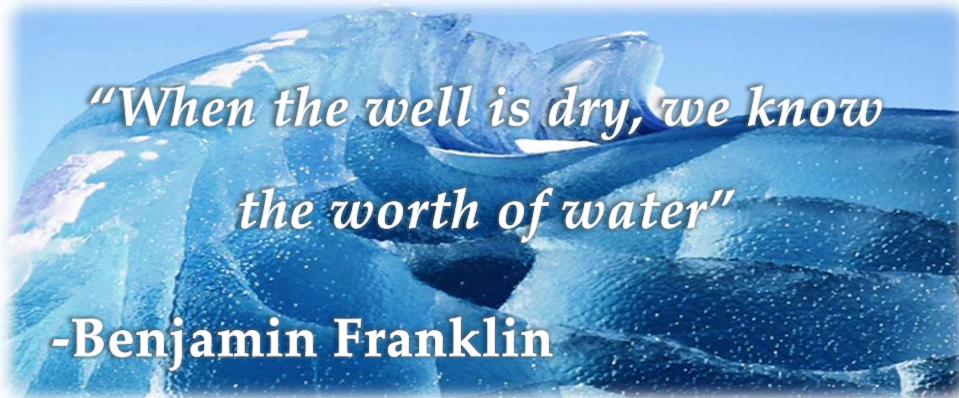
The H₂O Flow

The Town of Monument Water Department

Welcome!

We are pleased to have you as a new customer. Our goal is to provide a safe and reliable supply of water to your home and business. We are very proud of our efforts in providing high quality water service to our customers.

We continually supply drinking water to over 1,200 customers from 9 different groundwater wells. Our staff is made up of dedicated State Certified Water Operators, with a combined experience of 30 plus years.



Water Restrictions

Water restrictions are in place from **May 15th through September 30th**. While restrictions are in place, please adhere to the following schedule

- Even Numbered Buildings: Tuesday, Thursday and Saturday
- Odd Numbered Buildings: Monday, Wednesday and Friday
- There is no watering on Sundays.
- Watering is only allowed before 9 a.m. and after 5 p.m.

Sod permits are available by calling 719-884-8037.

Tips for New Customers



- **Make sure to check your toilets and faucets for leaks.**
- **Locate your water shutoff valve in case of emergency.**
- **If your home has an irrigation system, make sure the controller is set up properly for your watering needs.**
- **Keep in mind Monument is a semi-arid climate when planning your landscaping needs.**
- **Rebates are available for certain water saving devices.**

Public Notice - Water Rate Change

Effective July 26, 2019, through Dec. 31, 2019, Town of Monument water customers will be billed based on the rate structures outlined in the tables below. Water bills will include a base rate plus a usage rate (excluding bulk fill customers). This water rate change is the first of a multi-step process that will bring rate changes annually through 2024.

Monthly Base Rates (most residential taps are 3/4")

Tap Size	Current Rates	Rates Effective 7/26/19
3/4"	\$31.00	\$23.25
1"	\$34.67	\$41.39
1.5"	\$72.89	\$93.00
2"	\$126.09	\$165.31
3"	\$280.81	\$372.00
4"	\$494.62	\$661.23

Monthly Usage Rates (per gallon)

Gallons Used	Current Rates (1st 1K gal included in base rate)	Rates Effective 7/26/19
0 — 3,000	\$0.006	\$0.008
3,001 — 6,000	\$0.006	\$0.009
6,001 — 12,000	\$0.009	\$0.01
12,001 — 24,000	\$0.011	\$0.011
> 24,000	\$0.01225	\$0.012

Bulk Fill Rates (per gallon)

Gallons Used	Commercial, Government & Contractor Rates	Residential & Non-Residential Rates
0 — 3,000	\$0.02	\$0.011
3,001 — 6,000	\$0.022	\$0.013
6,001 — 12,000	\$0.024	\$0.015
12,001 — 24,000	\$0.026	\$0.017
> 24,000	\$0.028	\$0.019

Call, click or stop by for more information

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(719)481-2954

www.townofmonument.org

Proud of our Past, Confident of our Future!

